



**Shell Ultra City**

**Ben Schoeman Highway**

**Midrand**

**011 314 2101**

#### **THE PROBLEMS**

The following problems were identified as negatively affecting productivity:

- Buddy clocking with the clock cards
- Lack of record keeping
- Clock card system entailed lots of work for payroll supervisor.

#### **Shell Ultra City enamoured with accurate record keeping of T&A system**

Susan Mashigo, Payroll Supervisor at Shell Ultra City Gauteng, is responsible for administrating the wages of staff at 16 different garages in the area. This requires attention to detail, tons of patience and a systematic approach.

Mashigo said that when Senti Systems visited her in 2004, their time and attendance solution was just what she had been looking for. "We were running all the garages on a clock card system, which is renowned for problems such as buddy clocking and inaccuracies. The button reader system is the ideal one for an operation such as Shell Ultra City."

A total of 902 employees are administered by Mashigo. However, currently only four of the garages are utilising the button reader system. "Senti System already had a system in place, since 1995, when we took over the garages. We rolled out with the northbound and southbound Shell Ultra City garages on the Ben Schoeman highway in Midrand in 2005 using the portable TT530 patrolman readers. These readers were chosen because we are a 24/7/365 operation, the supervisors simply carry the readers on their belts and "clock" the staff when they arrive or depart. At the end of the supervisors shift he just hands over the reader to his replacement. This encompasses the wage capturing, attendance and payroll administration of 250 employees, through two readers at each garage," said Mashigo.

"In addition, the Noordwyk and Gallagher stations, both in Midrand, each have a button reader , with 44 people at the former station and 32 at the latter going through the readers," Mashigo added.

"The success of these systems led to the recent installation of an additional reader at the newly opened Samrand service station, where we employ 35 people, and we are currently looking at slowly rolling out the system to all of the service stations in the area," Mashigo said.

Mashigo has been thrilled with the service Senti Systems has afforded Shell Ultra City. "The company has guided us through the process so it has been totally painless and we are really pleased with the major reduction in time spent on capturing data. The TurboTime system simply downloads everything to our VIP Payroll package and the results are accurate and accountable."

#### **THE SOLUTION**

The automated button reader system has provided the company with a number of benefits:

- Buddy clocking reduced
- Card loss and damage greatly reduced
- Accurate record keeping ensures validation, even after many years
- Workload reduced for payroll division.